

Service Release Notes

Version 26.2.2 – 20 April 2026

Modules Affected

[Academic Reports](#), [Analysis](#), [Attendance](#), [Attendance PxP](#), [Enrolments](#), [Interviews](#), [Kiosk](#), [Portal](#), [REST API](#), [Timetables](#), [Wellbeing](#)

Academic Reports

[fixed] Export Academic Reporting information from previous academic years to Cases21 (VIC DoE schools only)

This resolves an error that previously blocked exports from previous academic years.

[fixed] Notification option for long-running Academic Report printing jobs

You will no longer experience a crash when selecting 'Notify me' while Academic Reports are generating. The notification option now only appears once the job is successfully queued.

Analysis

[fixed] Import latest PAT Early Years Reading files into Analysis

You can now import the latest Progressive Achievement Tests (PAT) Early Years Reading files into the Analysis module. This resolves import failures and unexpected errors.

Attendance

[improved] Future Absence Requests grouped by Academic Year

School Attendance | Notifications | Future Absence Requests

Future Absence Requests are now grouped by Academic Year. This helps schools where the academic year does not align with the calendar year. Schools whose academic year aligns with the calendar year should not notice any change.

[improved] Transport Change Requests grouped by Academic Year

School Attendance | Travel | Transport Change Requests

Transport Change Requests are now grouped by Academic Year, making it easier to locate the relevant records for schools where the Academic Year does not align to the calendar year. Schools whose academic year aligns with the calendar year should not notice any change.

[fixed] Duplicate staff notifications for student absences

Staff are now notified of student absences based on School Attendance rules, ensuring notifications are sent accurately and without duplication.

[fixed] Long school names display correctly on Attendance letters

You will now see the full school name on Absence Letters when the name exceeds 61 characters. The header reduces the font size of the text instead of cutting it off. This ensures letters show the complete school name clearly.

Attendance PxP

[fixed] Teacher ID in exported roll marking reports

You will now see the teacher ID included alongside the teacher name in exported roll marking reports. This aligns the export with the printed report and improves accuracy when reporting and tracking roll marking.

[fixed] OOSH absences in Class PxP entries

You will now be able to record absences for out-of-school hours classes without errors. The out-of-school hours settings are now applied correctly when creating absences for those periods.

[fixed] Display of absence details in PxP rolls

You will now see the correct reason code and absence duration when adding an absence to a PxP roll, without having to refresh the page.

Enrolments

[improved] Enrolment Status multi-select filter for enrolment tallies

You can now filter Student and Gender tiles by selecting one or more enrolment statuses, so tallies better reflect your reporting needs.

- Multiple statuses supported (at least one required)
- Default selections: Enrolled-Active, Enrolled-Active (Pending), Enrolled-Leaving, External
- Tallies update automatically
- Does not affect Roll Class Statistics

[fixed] Enrolment homepage tally tiles when prediction graph is off

The Students, Gender, Staff, Households and Roll Classes tiles now load correctly even when the Enrolments prediction graph is disabled, so you can always see enrolment tallies without the page getting stuck on a spinner.

Interviews

[fixed] Interview booking counts exclude breaks

You will now see interview booking numbers and percentages calculated without counting break slots, so totals reflect actual interview availability. This ensures the interview overview shows accurate booked and remaining slots.

Kiosk

[fixed] QR code generation for kiosk sign-in and sign-out

You will no longer experience kiosks failing to display a QR code due to intermittent generation issues. If a scheduled QR code refresh fails, the kiosk now continues to display the most recently generated valid QR code while the system retries generation at the configured interval (hourly, four-hourly or daily).

Portal

[fixed] Unread Notifications filter results when scrolling

You will now only see unread notifications when scrolling while the Unread Notifications filter is applied. Previously scrolling to the bottom of the unread notifications list loaded all unread feeds.

[fixed] Medical permission values no longer default to 'No'

You will no longer see 'Permission to administer over the counter medicine' default to 'No' when nothing was selected in enrolment. This ensures approvals do not unintentionally change an unselected value, so schools are not shown a misleading 'Modified' label when parents have not updated anything.

REST API

[improved] Student enrolment API supports create and update actions

You can now create, update, and remove student enrolments via the enrolment endpoint, with support for POST, PATCH, and DELETE actions.

Timetables

[improved] Timetable service account lock status is now visible

Setup | User Accounts | Manage Service Accounts

You can now see when a timetable service account is locked due to failed password attempts and unlock it where permitted. This improves visibility when timetable syncs fail and helps you restore access quickly.

[fixed] Timetables handle staff leaving and returning with the same external ID

Classes will now correctly link to the active staff record when a teacher leaves and later returns to the same school via timetable integrations. This ensures timetables stay accurate without manual intervention.

Wellbeing

[fixed] Suspension exports include full comments

You will now see the full suspension comment when exporting suspension reports, instead of comments being cut off at 255 characters.

[fixed] Renamed executive recipient groups update correctly

Wellbeing | Setup | Inbuilt Lists | Executive Types and Wellbeing | Setup | Recipients

When you rename a built-in executive type recipient group, the updated name is now reflected in the recipient description list.

[fixed] Incident notifications save recipients from inbuilt lists

Notification recipients selected from inbuilt lists in incidents are now saved correctly. This ensures the selected recipients are notified when follow-up actions are sent, including teachers who are related to a subject and those who are not.